

The New Age of Air Travel



1. At Home/Online Check-In Before Airport Arrival

Passengers who choose to check-in at home will:

- Verify passenger details
- Verify health status – Health Passport*/Screening Questionnaire
- Pre-travel health screening through Clinical Call Center
- Complete travel and PPE declarations
- Generate e-Ticket and QRC cleared for boarding and health
- Purchase options (PPE, empty seat, travel insurance)



2. Touchless, Voice Activated Curbside Check-In

Passengers who choose to check-in at the airport curbside will:

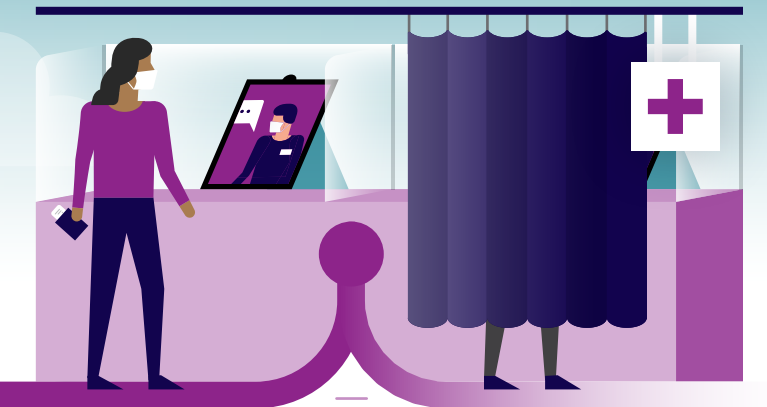
- Verify passenger through frictionless ID reader or biometrics
- Integrated IR temperature screening
- Virtual consultation for passengers with fevers to determine if they are cleared to board or not
- Passengers without fevers complete health survey/scan Health Passport
- Complete travel and PPE declarations
- Generate e-Ticket & QRC cleared for boarding and health
- Purchase options (PPE, empty seat, travel insurance)



3. Curbside Bag Drop

For passengers who checked in online or curbside, they will be able to check their bags here.

- IR temperature screening
- Luggage sanitization UV
- Sani-tagged bags are placed on the conveyor belt



DIVERTED FOR ADDITIONAL HEALTH SCREENING

- Secondary temperature checking and confirmation
- Virtual consultation and screening of fevered passengers
- Aided & unaided medical examination questionnaire and physician assistance
- Passengers declined or cleared for travel by Chief Medical Officer



4. Airport Terminal Check-in

Passengers who choose to check-in inside the terminal will follow the processes in steps 2 and 3 within the airport.



5. E-Gate at Security Checkpoint

- Fully-automated biometric touchless checkpoint
- ID scanner
- Health QRC scanner
- Fever screening/monitoring device with a silent alarm

DIVERTED FOR ADDITIONAL HEALTH SCREENING

- Virtual consultation and screening of fevered passengers
- Secure exit from airport if travel declined



6. Frictionless, Healthy, Full-Integrated Checkpoint

- Automated passenger screening capabilities with refined algorithms for lower false alarm rates to deliver the highest level of threat detection while maintaining a seamless, low-touch passenger experience
- Advanced checkpoint CT products enhance frictionless screening by eliminating the need to remove electronics and liquids from bags
- Fully-sanitized automated tray handling system with antimicrobial trays and UV-C lights between uses



7. Boarding Area

- Socially distanced boarding
- Priority boarding for lab certified Health Pass holders
- Frictionless scanning of boarding pass
- IR Temperature screening



DIVERTED FOR ADDITIONAL HEALTH SCREENING

- Virtual consultation and screening of fevered passengers
- Secure exit from airport if travel declined